

## Terms & Conditions - privacy policy – Delivery information

attilaseboshop - seboelectronic.com - <https://www.attilasebo.net/attilaseboshop/> updated: June 2017  
This text can be found as separated Terms & Conditions - Delivery information and Privacy Policy at main page

### Terms and conditions

Welcome to the web shop of Sebo Elektronik - attilaseboshop

#### Introduction

Using or accessing this site indicates your agreement to the terms and conditions and privacy policy.

**The language of the terms and conditions, site, web shop, reply messages is English only.**

Read this terms and conditions and privacy policy carefully before proceeding please.

Sebo Elektronik provides its services to you subject to the terms, and conditions set in this agreement and according the privacy policy. Sebo Elektronik reserves the right to change it's sites, accessibility, any details of site and terms and conditions, privacy policy at any time.

This agreement contains information as well, how claims are resolved, and about arbitrate which may require you to submit claims you have against Sebo Elektronik as a, E.U. resident business, according the EU regulation :

**“ REGULATION (EU) No 524/2013 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Regulation on consumer ODR) “.** See details below please

#### Use of this site

Subject to the terms and conditions, Sebo Elektronik grants you a limited, non-exclusive and non-transferable license to access and use this site, for the purpose of shopping for items being sold on this site.

#### Languages, language of contract and communication

**The language of the terms and conditions, site, web shop, reply messages is English only.**

Further E.U. official languages are welcome in incoming mail or messages, but the language of answers and all kind of communication will be in English only. If you decide to write us in any official E.U. languages other than English, we will try to translate it with online translator services into English. We are not responsible to the any misunderstanding or translation problem in this case.

#### Customer service

Customer request, communication will be via email only, or you can use the contact from at the "customer service" menu. We are going to answer inquiries in most cases within 24 hours. We are not responsible to any delays or missing mails caused by any technical problems. We usually send same reply message from 2 different email address as a copy. The active email addresses can be found on contact information page here and at the end of this text. For awaited reply messages check out your spam folder also. If there is no answer in more than 24 hours, send us a copy into our any 2<sup>nd</sup> e-mail address published on the end of this agreement or at the contact page here. All official E.U. languages are accepted for incoming email, but the language of answers will be English. Live chat service may be available. Check out details below.

### **Live chat**

There may be live chat option available at this site. Using our chat option indicates you accept the following:

The availability of live chat service may vary and usually marked as "LIVE" or green or with similar sign. The location of this shop (E.U. GMT time zone) may limit of availability of this service. The language of communication for this service is English only. In case of offline chat option we recommend to use our contact form or any social media channel rather than leaving message at chat tab. We do not responsible on any technical issues, loss, misunderstanding, delay in answers or any other reason using this additional chat service. Incoming messages may be accepted on local language as well but for quality purposes the language of answer may be English only

### **Services and accessibility**

Sebo Elektronik reserves the right to limit or refuse service, and/or cancel any orders in its discretion. Furthermore Sebo Elektronik reserves the right to prohibit any share, linking in its discretion, without limitation, if Sebo Elektronik believes that customer or user violates any European Union applicable law or guides or violates any International applicable law or think is harmful to Sebo Elektronik interests.

Sebo Elektronik reserves the right to supply services for specified destinations or countries, in its discretion also, if the destination is located outside the European Union. Check out the list of territories and countries we ship to at checkout page.

### **Access to this site for children**

There are mostly electronic spare parts and accessories here for professionals except digital downloadable media if any. You are warranted that you are either 18 years of age or are using this site with the supervision of a parent or guardian.

### **Access and checkout**

There are no password login features here, instead a guest checkout is only available. Due to this, there is no account authorization. Each time if anyone is using this site or the checkout option, will be deemed to be authorized to access and is using this site according the terms and conditions of this agreement, and Sebo Elektronik has no obligation to investigate the source of any such access or use of these options. Password and user name, or any sensible data such card details are not required here. For payment you may be redirected into third party service providers where payment / card payment will be processed. In case of bank transfer payment option is available, bank details will be at the end of checkout and you can check these details prior checkout at our contact page also / If we have enabled bank transfer option our bank details will be visible at contact page also /

The guest checkout option does not ask for sensible personal data. Only the invoicing address, e-mail and name need to be entered each time for the proper invoicing and order acknowledge. Such data will be stored for the period required by local law for bookkeeping only. We do not store any sensible data here. Payment processing service providers may offer you a card payment option as well. For all kind of payment, except wire transfer, if available, you may be redirected and payment will be processed by third party payment processing service provider. Card details will not be shared with us and we do not get or store such data.

This shop is running in full functional evaluation - test mode now. Registration option is hidden here. But due to the technical reason, you might be asked in this shop for registration password, user name or any data other than necessary for the guest checkout and invoicing. In this case you agree not to enter such data, instead we are kindly ask to report any such phenomena via contact form to improve the quality. At checkout a total order amount and number of item limitations may apply without previous notice and the details of limitation may change without prior notice.

### **Order amount**

In case of an excess amount of order, placed by same address or same customer in short time period, compared to the typical item prices at our shop, we may limit or deny the order without prior notice. In these cases the amount will be refunded. There may be automatic order amount limitations at basket or checkout also. Due to the insurance and package size policy of local post, we may split your order and post in multiple packages with individual tracking numbers, and may ship the rest of the packages individually in different time, depends on the tracking status of the first part of the shipped order. In these cases we will exceed the 2 business days shipping limit. We might wait, until the first package was successfully delivered. We may also limit or hold temporarily any repetitive orders until the first package had been delivered successfully without complications.

We may also apply these "excess order" shipping and handling methods, described in this section, not depends on the order amount, for destinations where the destination post is not happy to show up tracking status to the public. See also the "**Tracking, tracking number**" sections please for more details

### **Evaluation mode**

- Using this site indicates your agreement to the following – Evaluation mode of web shop -

This site is running under fully functional evaluation - test mode and being developed.

Sebo Elektronik - site owner is not responsible of any kind of loss included data loss, delay, unsuccessful order process or any other inconvenience. Feel free to contact via message service to report any problem to increase shopping experience.

In very low probability some features of original Open Chart web shop, such forum, affiliate or password account login feature, despite the suppression, might appear occasionally, or you might be asked in this shop for registration password, user name or any data other than necessary for the guest checkout and invoicing. In this case feel free to contact via message service to report any problem to increase shopping experience. Any data, information submitted using with these unwanted features such customer account registration or forum, mailing will be permanently deleted without notice and any liability. See more at "access and checkout " section of this agreement also. For better shopping experience, we have been adding extra features. Despite the test, new features may produce unusual results, like extra discounts or unlimited amount of shopping. We may limit or cancel orders and refund amount in case of any software glitch. Sebo Elektronik assumes no liability for any kind of loss caused by software errors. Feel free to contact via message service to report any problem to increase shopping experience.

This site or web shop or some features may be unavailable for period of time due to the scheduled maintenance.

### **There is no any liability on any kind of loss or misuse**

You will be solely responsible for all use or access of this site, for acquiring technical details of products and all communications and data submissions, obligations including, without limitation, financial obligations, incurred through access or use of this site. Sebo Elektronik assumes no liability for any kind of loss. Sebo Elektronik assumes no liability for any misuse of copyright or any other rights of third parties by you. The technical details and photo and video demonstrations are only for demonstration purposes. Check out the manufacturers official datasheets for updated technical information

### **Pricing, VAT**

Sebo Elektronik reserves the right to change, alter prices at any time without notice in the shop.

The seller is NON VAT registered, the displayed Total, Sub Total and any prices are Gros prices.

The displayed amount on invoices are Gross amounts also.

You will have a printed invoice inside the package. In rare cases, we will attach a PDF copy of the original invoice into an update email if the printed invoice is not in the package.

## **Payment, and payment method**

For the payment, payment gateway, or card payment processing service providers may be available. Immediately payment is required. For help or user guide, check out the web page of third party service provider please. For payment processing you may be redirected into third party service provider. We do not store any sensible data here. We may offer any combination or choice of payment methods.

The available payment service / services can be seen at checkout.

There may be direct bank transfer payment available at checkout. In this case one or more IBAN bank account number may be available to transfer the final checkout amount. All transfer fees, cost need to be paid by the buyer. Note, the bank transfer may take couple of business days. According our experience usually 2 - 4 business days, but much longer is not unusual. The order will be shipped only if the amount has appeared on our account.

If you decide to send us any amount outside the available payment processes at checkout, the order will not be completed. In this case the amount will be refunded in same way and in case of wire transfer, all bank or other fees will be deducted and / or will be paid by sender.

## **Payment gateway or Card payment details**

To place order successfully, the payment via payment gateway or any card processing services, need to be completed. The order is shipped after receiving cleared payment. If you choose payment gateway, the order will be shipped into your verified / registered address only.

## **Other Card Payment details**

For successful card payment (if any card payment option is available at checkout) you should fill in all required field at checkout first. After you accepted the terms and conditions, the payment will be processed by third party card payment processing service provider. We will check out the validity of address and post code you provided, using open services like online map or similar, and we may contact you for further address details if necessary before shipping. PO box. address is not accepted.

## **Choosing and using service providers by Sebo Elektronik – fair practices and trade, competition , consumer's freedom of choice**

For better customer experience Sebo Elektronik may use and may offer services through more than one similar 3<sup>rd</sup> parties service providers, (example: payment gateways) in any combination in competition. According the European Union consumer marketing law for fair practices all service provider should tolerate the fair competition, - included and highlighted the **consumer's freedom of choice**

If our customer experiences any anomalies related to “unfair practices” or “ consumer's freedom of choice” then there is a possibility to contact the service providers according their terms and conditions or can contact the related European Union bodies . See more:here

[http://ec.europa.eu/justice/consumer-marketing/unfair-trade/unfair-practices/is-it-fair/pdf/ucp\\_en.pdf](http://ec.europa.eu/justice/consumer-marketing/unfair-trade/unfair-practices/is-it-fair/pdf/ucp_en.pdf)

## **Shipping, shipping address**

Item will be shipped to the address you provided, during the card payment at checkout (if any card payment option is available at checkout) or in case of bank transfer, or into your payment gateway registered address, if you choose payment gateway for payment. In this case please make sure your payment gateway registered address is correct. The checkout may allow you to enter different shipping address and billing address. If you choose payment gateway for payment (if any available) and decide to enter shipping address separately at checkout, the entered shipping address must be your verified payment gateway address. If the entered shipping address is not identical to your verified address at payment gateway, the entered address will be considered as an invalid data. In this case the shipping address will be your verified address at selected payment gateway as you registered. If you chose any payment gateways available here, and the service indicates your address is not registered / verified, then we may ask you to verify the address via email, before shipping. If we unable to contact you within a reasonable period of time for an address verification, the order may be canceled and the amount will be refunded.

If you choose payment gateway for payment, the country in your verified address must be in the list where we ship to. The list of available countries can be seen at checkout page / roll down menu / We may check the address validity, using open online map or other tools. If we think the address is not valid or is not exist, we may ask for a correct address or we may cancel the order.

**There is no possibility for local pickup.**

**Checking out the shipping destinations we ship to**

All destinations we ship to, can be found in the roll up menu of countries at the checkout. It can be checked without completing the checkout. Simply look for your country in the roll up menu at checkout page. Unfortunately we do not ship into some destination like Afghanistan, Cuba, Iran, Myanmar, Nigeria, North Korea, North Sudan, Somalia, South Sudan, Zimbabwe, Syria, Yemen and some more countries due to recommendations or restrictions issued by European Union or relevant government authorities. We may in our sole discretion decide to restrict any services and / or cancel order for any destinations outside European Union at any time without prior notice if we are required or think to do so by recommendations of relevant government or organizations or authorities or by law.

**It is mandatory to choose the destination country during the checkout**

If the country of your shipping address can not be found in the roll up menu at checkout, then unfortunately we actually does not ship to that country. If you are placing order anyway into destination we does not ship, the order will be canceled and the payment will be refunded.

The payment will be refunded via the same way only. We apologize for any inconvenience.

**P.O. Box and APO/FPO addresses**

We accept only street address for shipping address, and does not ship into P.O. Box and APO/FPO addresses . If the provided address is not a valid street address, then the order will be canceled / denied and the full payment will be refunded.

**There is no possibility to alter the shipping address after the completed checkout.**

If you need to alter the shipping address after the competed checkout process, we will cancel the order and refund the full amount via same way. You should set the proper address at your payment gateway account or you can enter the proper address at checkout and complete the order again.

**Tracking, tracking number**

We are always shipping items with tracking number, as a priority recorded international mail probably in bubble envelope, or small packet Tracking number will be shared via confirmation mail and / or via payment gateway tracking option if any available. We may share additional tracking updates with numerous links for online international and local tracking services, and screen shot images, depends on the tracking status. We keep tracking all item through the delivery process and will inform you if there is any unusual. There may be built in online tracking service available time by time here. This service, if available here, provided by third party tracking service providers and you may be redirected into the page of service provider. The service providers Terms as Conditions apply.

Dear customers from USA and Canada and Australia: Despite we are using internationally trackable mails with Universal Postal Union compatible international standard tracking numbers, very few of destinations are not happy to show up the actual tracking status. Placing order indicates you agree the following: if the destination postal service is not happy to show up all details of the processed packages or partially / completely suppresses tracking information, then you are responsible to contact the customer service of your local post and acquire tracking status, written, (email, etc.) of your order in case of severe delays, usually more than 21 business days from the postage date.

You agree, we will accept missing / non delivered status only if you have a written (email , etc.) "lost, missing" confirmation from your local post in cases where your local post suppress or hide tracking information.

We are going to do our best to help you in these cases, sharing collected information from international tracking services and our local post.

Example: The posting method we can use from here is processed by USPS after the mail had been arrived into USA. From October 2015, USPS unfortunately announced a "Tracking Suppression of Import Registered Mail" . From October 2015 , despite you pay for the internationally trackable registered airmail from here to USA, USPS does not offer visibility for these tracking numbers.

Details can be seen here

[https://about.usps.com/postal-bulletin/2015/pb22424/html/info\\_002.htm](https://about.usps.com/postal-bulletin/2015/pb22424/html/info_002.htm)

Only the internationally trackable priority airmail is affordable and available from here to the United States.

Visiting and using attilaseboshop indicates you agree the following: Until USPS and Canada post does not offer full visibility of these tracking numbers again, we may limit or restrict temporarily, any time, orders at checkout, and / or the number or amount of individual orders from this shop, due this tracking number suppression at USPS and some other destinations, due to the package insurance policy of local post. Any further restrictions described in this terms and conditions may apply and any details may change without prior notice at any time.

The Australia destinations are also affected, and the same limitations may be applied temporarily.

The typical order amount limitation in these cases may be around of the price of 6x item price of an average items in this shop.

We have to apologize for inconvenience caused by this situation.

**Exceptions:** We may offer these or any choice of our items in our different web shops soon, where further destinations are available at checkout process. The alternative shops terms and conditions will apply. For further information or availability of our planned web shops do not hesitate to contact us.

For further details see the "**Order amount**" section please.

#### **Availability of our products at alternative shops**

Most of our products are available only from this shop. We offer some of our products via service providers where the tracking information and / or delivery confirmation is still visible, despite the "tracking suppression" announced by some destination posts for the public.

We may make available individually further items, over the USD5 item unit price, via 3<sup>rd</sup> service providers upon request from this shop, except semiconductors. Please feel free to contact us for further information

#### **Shipping with insurance option**

Specific items with shipping insurance option: There may be some products are shipped with insurance option only. We usually use the shipping services of local Post. These specific items are shipped for the limited destinations only, where the local Post offers proper insurance options. These products are marked at item description with specific destination list. Check the item description before placing order please. Sebo Elektronik will follow export restriction guides or any further guides issued by European Union for 3rd countries, organizations or territories outside of European Union also.

#### **Delivery time, time limit**

**The order is shipped usually within 2 business days after receiving cleared payment Average delivery time is 5-8 business day inside European Union. (E.U.) We experienced unpredictable delivery times into some EU destinations.**

**Outside the EU the shipping time may vary, at least 15-21 working days.**

We usually give additional information that will help in tracking the item through the delivery process or you can use built in tracking possibility if available here, and keep tracking all items through the delivery process. We will inform you if there is any unusual.

#### Delayed delivery:

We have been sending internationally parcels for years. Fortunately all items were delivered so far. In case of seriously delayed item, after 15 business days (inside the E.U destinations) or 30 business days (outside the E.U. destinations) of shipping date, you may ask for assistance. We will check the tracking status. In some cases we will ask the local or destination post for more information before resend the item. This may take time, depends on the customer services of posts. We will resend the item in most cases, for free, if think the item is missing or destination post unable to give accurate information. We offer refund only if we do not have more item in stock. In this case the refund is given for the item price only, if the destination is located outside the E.U. The "delivered" or equivalent status at tracking service of destination carrier service provider considered as a successful delivery.

#### **Outside of EU destinations**

The buyer responsible for all customs taxes, charges, fees if apply The amount of order will be on the custom form. You might be charged an additional duty fee based on your country's rates outside EU.

#### **Assistance and resolution in delivery cases**

We always track all items daily and usually inform you if there is any important update. We also share the scan of post receipt and copy of tracking status. If there is no update in tracking status for longer time, first contact us, we have numerous tools to check the status of item. It is recommended to contact your local post customer service also with the copy of post receipt, and ask them, they may have more information. In some cases, the destination customs holds the item for weeks without any tracking update. Sometimes we also contact the destination carrier service. If you think or the destination post tells they do not have update about the item, after the time limits (time limits can be seen above) we resend the item for you for free of charge. Refund will be given only if we do not have the same item in stock. We kindly ask, keep these steps. We are always happy to help. There are numerous e-mail addresses and communities, social media sites where we have pages also. Please do not do chargeback or initialize early money back options at payment gateways without communicate us, and without keeping the steps described in this terms and conditions please. In case of unresolved dispute, you have a right to use the services of arbitrate bodies according the E.U. regulations. Details can be seen below. Check out also the "Delivery time, time limit" and "Delayed delivery:" sections above please.

#### **Invoice**

Business invoice will be issued. For more information check out the "Pricing" section above please

#### **14 Days European Union Standard Return Policy**

Right to cancel: The Consumer Contracts, Information, Cancellation and additional Charges regulation 2013 - European Union

Customers have right to cancel the order according section 29-(1)

"" The consumer may cancel a distance or off-premises contract at any time in the cancellation period without giving any reason, and without incurring any liability.... ""

The normal cancellation period 14 days - section 30-(3) , 30-(6) The cancellation period starts from the successful delivery of the item, and customer has 14 days time frame to sent the item back.

[The full guide can be downloaded here](#)

[http://ec.europa.eu/justice/consumer-marketing/files/crd\\_arc2014\\_factsheet-consumer\\_en.pdf](http://ec.europa.eu/justice/consumer-marketing/files/crd_arc2014_factsheet-consumer_en.pdf)

Item must be returned in its original condition and amount for a full refund. Refund includes the original postage also, if the destination was inside the European Union. Customer is responsible for shipping charges on any returned items. Use a recorded, trackable delivery for return please as refund is not given on item lost in return process.

### **Return and refund policy, read this carefully please**

This shop is using the European Union return / refund recommendations and regulations. **Using this service you agree to fully accept our return - refund policy, can be read in this terms and conditions.** According to the E.U. regulations, in case of a return, you must contact us first, via contact form or email address can be seen here, and initiate the return written within 14 days of receiving the item. **Note - we will accept only the incoming email from your valid email address you provided during the checkout, in most cases, or your payment gateway registered email address or alternatively your public email address where your name or company name can be identified.**

Write us please the order number, and the correct address you entered during the checkout. If your primary email address is unavailable or can not be used, then further incoming email address may be accepted only if you provide the order number, the item name or part number if apply - and the correct address you entered during the checkout.

Without contacting us prior to the return, the returned item may not be accepted or the returned item may be returned back to your address by the local post office without notice and without refund. You are entitled for a refund only if you keep the return process described in these terms and conditions, and the item is finally returned in original condition and amount as a trackable recorded mail or packet. See the "Initiate the return, return process" and "Assistance and resolution in delivery cases" section as well.

Do not do chargeback or do not use any early money back option bypassing the return / refund process described in these terms and conditions and without contacting us. We are going to handle all return requests for your favor as much as possible and going to comply with the E.U. returns regulations. Further, you can contact us and complain in any time. In case of an unresolved dispute, you have a right to use the services of arbitration bodies according to the E.U. regulations. Details can be seen below.

Chargeback is far from necessary for any return or refund. Due to this, in case of any chargeback made by customer, we may in our sole discretion decide to recognize it as a fraudulent action and start investigation. Investigation may result in further action such as temporarily disclosing, reporting it to your bank or if we think it necessary or if required by law, to further authorities.

Depends on the nature of some products, in some cases you do not have to return the product, we may offer a refund, only if you keep the return – refund policy described here.

### **Initiate the return, return process**

1. Contact us first, via return form, filling in the required fields, or via our official email address can be found on the main page please. You have a 14-day time frame to send back the item from the successful delivery.

**The request must be written.** We may not accept or refund an item without a prior written request. The return address is the address of Sebo Elektronik. The correct address can be found on the package, on the invoice or here at the main page – contact details.

2. Use a recorded internationally trackable delivery method for return please as a refund is not given on an item lost in the return process. The return may take longer time, depends on post services. As you use trackable post service, you can check out the status of the returned item.

3. Share with us the tracking number of the returned item and keep safe the proof of postage, postal receipt, etc.

4. The full refund will be issued for the unused, undamaged item only, after a maximum of 6 days of successful item return (Delivery confirmation at our local post tracking service). The refund will be done only via the same payment method.

### **Warranty**

There is a warranty for some articles. Check out for more details on item description please.

Due to the nature of the products in this shop, only a refund is available in most cases. If there is a warranty that was offered, the item must be returned for a refund in most cases. Refund includes price and original postage for all destinations. Use a recorded, trackable delivery for return as a refund is not given on an item lost in the return process. Contact us before return via return form on the main page please, the request must be written.



## Copyright

The site is based on Open Chart GNU licence application and was modified specially for Sebo Elektronik. All photographs or images, media content, product images, program codes and descriptions, menus, were added during the development and product upload, and is not originally the part of the package of GNU Open Chart, or third party commercial extension modules, belongs to Sebo Elektronik or Attila Sebo and protected. Reuse, reproduce, copy, modify, sell, license, any such content without written permission is not allowed. Any right of logos, trademark, trade names or commercial extension modules belong to their owners or developers.

You may view and use the content only for your personal information and for shopping and placing orders on the site. Use of data mining, or any data gathering tools on this site is prohibited.

## Copyright of product photos, product descriptions and demonstration video

Product photos, product descriptions and demonstration video are all protected under copyright laws. All rights are reserved by Sebo Elektronik or Attila Sebo, "attilasebo". You may not use any content in any manner that discredits Sebo Elektronik or cause violation of any applicable E.U or International laws, guides or regulations or copyright.

## Share or link

You may share this site in forums, communities or social media, and may link this site for non commercial purpose in any personal web sites as far you credit this site. The credit must be the following: " source: attilaseboshop - seboelektronik.com "

Any reproduction, copy, lease, alteration, reverse engineering, is not allowed and you may not use for commercial purpose any of the information provided on this site without written permission by Sebo Elektronik or Attila Sebo.

## Online dispute resolution for consumer disputes, arbitrate, ADR

In cases, where the service provider declines to fulfill the legal requirements to resolve the issues or claims the customer have a right to use services of the arbitrate bodies according the following E.U. Regulation : " **REGULATION (EU) No 524/2013 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Regulation on consumer ODR)** " - to contribute to the proper functioning of the internal market, customer have a right to independent, transparent, effective, fast and fair out-of-court resolution of disputes between consumers and traders online.

Summary of the ADR regulation

[http://ec.europa.eu/consumers/archive/redress\\_cons/docs/adr\\_citizen\\_summary\\_en.pdf](http://ec.europa.eu/consumers/archive/redress_cons/docs/adr_citizen_summary_en.pdf)

[http://ec.europa.eu/civiljustice/adr/adr\\_hun\\_en.htm](http://ec.europa.eu/civiljustice/adr/adr_hun_en.htm)

The full text of ADR regulation can be seen here

<http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=OJ:L:2013:165:FULL&from=EN>

or

<https://www.djei.ie/en/Legislation/Legislation-Files/Directive-2013-11-EU-on-alternative-dispute-resolution-for-consumer-disputes-and-amending-Regulation-EC-No-2006-2004-and-Directive-2009-22-EC.pdf>

ADR bodies in the EU member country of the business / Sebo Elektronik /

<http://magyarefk.hu/en/dispute-settlement/alternative-dispute-resolution/arbitration-boards.html>

**note: The language of ADR process will be the language of the official language of the E.U. member state where the service provider business resides**

**Privacy Policy - attilaseboshop - seboelektronik.com - <https://www.attilasebo.net/attilaseboshop/>**

**updated: June 2017**

The Privacy policy can be found here also at main page. Read The text of Privacy policy please carefully included the section about cookies. Using this site indicates your agreement to this terms and conditions and the Privacy Policy. To complete the checkout process you need to accept this terms and conditions. The acceptance indicates your agreement to Privacy Policy as well.

**This Privacy Notice applies to this website.**

There may be changes in this policy without notification. It is recommended to check out this text from time to time.

**Cookies**

Cookies are tiny pieces of information that are stored by your Internet browser as text files on hard drive of your computer.

This site is based on the Open Cart GNU licence open source technology. The details of the technology included usage of cookies, and source code is available at <http://www.opencart.com>

Check out the Open Cart documentation also please for more information of cookies used by this technology. We are not using any cookies other than is built in the original source of this shop, if there is any. Using this site you agree to block cookies manually in your browser, if you decide not to accept any cookies. Blocking cookies may not affect the proper use of this shop.

**Third parties cookies and any other third parties elements**

Third-party cookies are cookies that are set by a website other than this store. There may be links to other services outside this site. For example, this site may have media content or Google+, Facebook like button. Sebo Elektronik may use content or ads from third-party advertising companies that may use web beacons and cookies to check web page activities

Using these sites, these elements may set a cookie. That would be considered a third-party cookie.

Some advertisers may use these cookies to track your visits to the various sites.

If you are concerned about this, you may be able to disable third-party cookies and other similar elements in your browser. For details, check out the user guide of the specific browser or seek assistance of qualified expert. Note: Disabling third-party cookies in any browser may not stop all types of tracking by advertisers.

Sebo Elektronik is not responsible to any cookies and any related elements, and any kind of effect caused by those elements, set up by third parties.

We are also not responsible to any data collection, data handling methods, policies or cookies made by such third parties sites. Any information collected by third parties via web beacons, scripts, and cookies is not linked to any personal information that we collect.

Using this site you agree to block cookies or any unwanted elements manually in your browser, if you decide not to accept any cookies included third parties cookies or any other kind of elements. Blocking cookies and other elements may not affect the proper use of this shop.

**Third-party service providers**

We use services of third-party service providers to perform functions on our behalf. Information disclosed to them is to help in their service. For example, to ship your order, we are using services of Local Post or EMS. We provide your shipping address, name, and may be the phone number if you entered it at checkout, in order to guarantee delivery of your orders. Payment processing services require your

address, order and billing details you entered at checkout to process the payment. We do not handle sensible data such card details. For complete the payment process you will be redirected into third party service provider.

### **Collecting information**

We collect information for invoicing and shipping products. There is a guest checkout option is available. The guest checkout does not ask for sensible personal data such card or bank details.

The guest checkout asks for invoicing address, e-mail and name need to be entered each time for the proper invoicing and order acknowledge. Such data will be stored for the period required by local law for bookkeeping only.

Password and user name, or any sensible data such card details are not required here. For payment you may be redirected into payment gateway services or in case of card payment into third party card processing service provider. Card details will not be shared with us and we does not get access or store such data. The privacy policy and terms of use of third party service provider is apply.

The site is based on Open Chart GNU licence open source technology and modified for Sebo Elektronik. The technology of this web shop may collect information for product comparison, to create content that is relevant to you, for search of product details or for the goal of providing an efficient and customized shopping experience. The inserted extensions may collect information or place cookies or web beacons without the knowledge of Sebo Elektronik. See the cookies section or third parties providers section of this privacy policy.

### **Log files, web page and activity tracking**

We may see IP addresses, URL from which you access this site and date/time stamp, and type of browser, online activity, page visits, geographic location of visitors. We may use third parties applications for tracking any activities inside this site for system administration and statistics, education purposes only, and does not store such data, except legally required.

### **Share of information**

We does not share any information entered or collected in this site for third parties except for authorities required by law.

### **Access and checkout**

There are no password login features here, instead a guess checkout is only available. Due to this, there is no account authorization. Each time if anyone is using this site or the checkout option, will be deemed to be authorized to access and is using this site according the terms and conditions of this agreement, and Sebo Elektronik has no obligation to investigate the source of any such access or use of these options.

The guest checkout asks for invoicing address, e-mail and name need to be entered each time for the proper invoicing and order process. Such data will be stored for the period required by local law for bookkeeping only. Password and user name, or any sensible data such card details are not collected here. All payments are processed by third party service providers.

### **Phone Number**

To enter phone number is not mandatory. If the field is marked as required, if you are not going to enter your phone number, fill in this field with 0000 please. If you enter the phone number, you may get free SMS if the contact via email is not accessible

### **Communication**

Sebo Elektronik will use your invoicing information and email address you provided during checkout to communicate with you about your orders. Customers have to provide an email address to allow communication regarding orders is placed. We will send you a confirmation email after an order is placed. We may send you service-related announcements. Because we have to communicate with you about orders,

the entered email address must be valid. If the entered mail is not valid, then we will try to sent order confirmation and necessary mails into your payment gateway verified email address if the payment was made via such service provider. If the communications technically is not possible, the email addresses are invalid, then we may cancel the order or the order processing will be delayed. Accepting this terms and conditions - privacy policy and successfully placing order indicates you agree to accept e-mail newsletters and updates from us later. Newsletter and update email service can be canceled at any time later.

#### **Access to this site for children**

There are mostly electronic spare parts and accessories here for professionals except digital downloadable media if any. You are warranted that you are either 18 years of age or are using this site with the supervision of a parent or guardian.

#### **Information that is collected from offline, such phone calls.**

There is no customer service via phone for this shop. The shared phone number is for "emergency" situations only. We will ask only for the information entered during checkout. Due to the local law for customer services, the phone call may be recorded and stored for a period required by law.

#### **Alter or modify entered information**

We are collecting information required for order processing and bookkeeping. Due to the local law we have to keep billing and address details and payment details for a specific time. There is no possibility to permanently delete such data. But you can ask to correct entered billing details only, before the item is packed for shipping.

Email addresses:

[info@seboelectronic.com](mailto:info@seboelectronic.com)

[attilaseboshop@gmail.com](mailto:attilaseboshop@gmail.com)

[info@attilasebo.co.uk](mailto:info@attilasebo.co.uk)

#### **Site owner**

This site is owned by Sebo Elektronik

[admin@seboelectronic.COM](mailto:admin@seboelectronic.COM)

Registered trade name is Sebo Elektronik, / translated Sebo Electronic / under Reg. Trade no . 38027880

with registered address H-2100 , Godollo, Semmelweis u. 2 – Hungary European Union. Tax. No, 66715502-1-33

Data protection authority reg. No. 00003-0012

Web trading registration number 38027880

The web service is provided through / by Attila Sebo as individual.

H-2100 Godollo, Semmelweis u. 2 - Details may be available upon request if required by local regulations.

[info@attilasebo.co.uk](mailto:info@attilasebo.co.uk)